# **PROFESSOR STANISLAV KARAPETROVIC, PH.D., P.ENG.**

<u>OFFICE:</u>	10-279 Donadeo Innovation Centre for Engineering Faculty of Engineering University of Alberta T6G 1H9 Edmonton, Alberta Canada
PHONE:	canada +1 (780) 492 – 9734

<u>E-MAIL:</u> <u>stanislav@ualberta.ca</u>

WEB: https://apps.ualberta.ca/directory/person/sk9

## **POSITIONS (PRINCIPAL)**

July 2005 - Present	<b>Professor</b> Department of Mechanical Engineering University of Alberta Edmonton, Alberta, Canada
July 2003 -	Associate Professor
June 2005	Department of Mechanical Engineering
	University of Alberta
	Edmonton, Alberta, Canada
July 2000 -	Assistant Professor
June 2003	Department of Mechanical Engineering
	University of Alberta
	Edmonton, Alberta, Canada
Sept. 1998 -	Assistant Professor
June 2000	Department of Industrial Engineering
	Dalhousie University / Daltech
	Halifax, Nova Scotia, Canada

# **REGISTRATIONS (Current)**

2000 - Present **Professional Engineer** Association of Professional Engineers and Geoscientists of Alberta

# **POSITIONS (STANDARDIZATION: Selected)**

Mar. 2020 - Present	<b>Convenor / Project Leader</b> ISO/TC176/SC3/WG26 Electronic Commerce International Organization for Standardization
Oct. 2011 - Present	<b>Convenor</b> ISO/TC176/SC3/TF1 Customer Satisfaction Liaison Team International Organization for Standardization
June 2018 - Mar. 2020	<b>Co-Convenor</b> ISO/TC176/TF4 Future Concepts in Quality Management International Organization for Standardization
Nov. 2015 - Nov. 2018	<b>Project Leader</b> ISO/TC176/SC3/WG18 Customer Satisfaction International Organization for Standardization
Feb. 2009 - Nov. 2013	<b>Convenor</b> ISO/TC176/TG Portfolio Management International Organization for Standardization

# **POSITIONS (ADDITIONAL: Selected)**

Nov. 2015 - 2018	<b>Co-Editor</b> The TQM Journal Emerald Group Publishing Limited Bingley, United Kingdom
Sept. 2012 - June 2013	<b>Visiting Professor</b> Department of Organizational Economy Polytechnic University of Cartagena (UPCT) Cartagena, Murcia, Spain
July 2005 - June 2006	<b>Visiting Professor</b> School of Engineering University of Girona (UdG) Girona, Catalonia, Spain

# **EDUCATION**

October 1998	<b>Doctor of Philosophy (Industrial Engineering)</b> Department of Mechanical and Industrial Engineering University of Manitoba [Winnipeg, Manitoba, Canada]
February 1996	Master of Science (Industrial Engineering) Department of Mechanical and Industrial Engineering University of Manitoba [Winnipeg, Manitoba, Canada]
October 1994	<b>Graduated Mechanical Engineer (Dipl. Ing.)</b> Faculty of Mechanical Engineering University in Belgrade [Belgrade, Serbia]

## **RESEARCH AWARDS (Selected)**

#### • Best Paper Award

Awarded for conference paper "Designing Sustainable Development Indicators: Analysis for a Case Utility" (with Searcy and McCartney) on the "Best Practices in Services and Public" sub-theme of the 10<sup>th</sup> Int. Conf. on ISO 9000 & TQM in March 2005.

#### • Best Paper Award

Awarded for conference paper "Integration of Performance Measurement, Modeling and Management in Education" (with Grygoryev) on the "Business Excellence in Education and Public" sub-theme of the  $8^{th}$  Int. Conf. on ISO 9000 & TQM in April 2003.

#### ♦ 2001 Highly Commended Award

Awarded for journal paper "Generic Audit of Management Systems: Fundamentals" (with Willborn) by the Editorial Board of the *Managerial Auditing Journal* in May 2001.

## **RESEARCH HONOURS (Selected)**

#### • Keynote Speaker

- o 20<sup>th</sup> International Conference on ISO & TQM, Buraimi, Oman, September 2016.
- o 19th Toulon-Verona International Conference, Huelva, Spain, September 2016.
- o 19th International Conference on ISO & TQM, Nairobi, Kenya, April 2015.
- 18<sup>th</sup> International Conference on ISO & TQM, Kuching, Malaysia, April 2014. Keynote Paper: "Usage of ISO 10000 Augmentative Standards in Serbia" (with Spasojevic-Brkic)
- 17<sup>th</sup> International Conference on ISO & TQM, Sydney, Australia, August 2013.
  Keynote Paper: "An Investigation of the Integration of Standardized Management Systems in Canada" (with Durdevic & Searcy)
- o 16<sup>th</sup> International Conference on ISO 9000 & TQM, Vaxjo, Sweden, July 2012.
- o 15<sup>th</sup> International Conference on ISO 9000 & TQM, Kuala Lumpur, Malaysia, July 2011.
- o 14<sup>th</sup> International Conference on ISO 9000 & TQM, Scranton, Penn., USA, April 2010.

#### ♦ Guest Editor

Special Issue on Integrated Management Systems, The TQM Journal, Vol. 22, No. 6, 2010

### JOURNAL PAPERS (Selected: More than 100 citations on "Google Scholar" – 1/2)

- 1. Simon, A., Karapetrovic, S., Casadesus, M. (2012), "Difficulties and Benefits of Integrated Management Systems", *Industrial Management and Data Systems*, Vol. 112, No. 5, pp. 828-846
- 2. Simon, A., Karapetrovic, S., Casadesus, M. (2012), "Evolution of Integrated Management Systems in Spanish Firms", *Journal of Cleaner Production*, Vol. 23, No. 1, pp. 8-19
- 3. Bernardo, M., Casadesus, M., Karapetrovic, S., Heras, I. (2012), "Integration of Standardized Management Systems: Does the Implementation Order Matter?", *International Journal of Operations and Production Management*, Vol. 32, No. 3, pp. 291-307
- 4. Bernardo, M., Casadesus, M., Karapetrovic, S., Heras, I. (2012), "Do Integration Difficulties Influence Management System Integration Levels?", *Journal of Cleaner Production*, Vol. 21, No. 1, pp. 23-33
- Simon, A., Bernardo, M., Karapetrovic, S., Casadesus, M. (2011), "Integration of Standardized Environmental and Quality Management Systems Audits", *Journal of Cleaner Production*, Vol. 19, No. 17-18, pp. 2057-2065
- Bernardo, M., Casadesus, M., Karapetrovic, S., Heras, I. (2010), "An Empirical Study on the Integration of Management System Audits", *Journal of Cleaner Production*, Vol. 18, No. 5, pp. 486-495
- 7. Karapetrovic, S., Casadesus, M., Heras, I. (2010), "What Happened to the ISO 9000 Lustre An Eight-Year Study", *Total Quality Mgmt. and Business Excellence*, Vol. 21, No. 3, pp. 245-267
- 8. Bernardo, M., Casadesus, M., Karapetrovic, S., Heras, I. (2009), "How Integrated are Environmental, Quality and Other Standardized Management Systems: An Empirical Study", *Journal of Cleaner Production*, Vol. 17, No. 8, pp. 742-750
- 9. Karapetrovic, S., Casadesus, M. (2009), "Implementing Environmental with Other Standardized Management Systems: Scope, Sequence, Time and Integration", *Journal of Cleaner Production*, Vol. 17, No. 5, pp. 533-540
- 10. Rocha, M., Searcy, C., Karapetrovic, S. (2007), "Integrating Sustainable Development Into Existing Management Systems", *Total Qual. Mgmt. & Business Excellence*, Vol. 18, No. 1-2, pp. 83-92
- Casadesus, M., Karapetrovic, S. (2005), "An Empirical Study of the Benefits and Costs of ISO 9001: 2000 Compared to ISO 9001/2/3: 1994", *Total Quality Management and Business Excellence*, Vol. 16, No. 1, pp. 105-120
- 12. Casadesus, M., Karapetrovic, S. (2005), "Has ISO 9000 Lost Some of Its Lustre: A Longitudinal Impact Study", *Int. Journal of Operations and Production Mgmt.*, Vol. 25, No. 6, pp. 580-596
- 13. Casadesus, M., Karapetrovic, S. (2005), "The Erosion of ISO 9000 Benefits: A Temporal Study", *International Journal of Quality and Reliability Management*, Vol. 22, No. 2, pp. 120-136
- 14. Beckmerhagen, I.A., Berg, H.P., Karapetrovic, S., Willborn, W. (2004), "On the Effectiveness of Quality Management System Audits", *TQM Magazine*, Vol. 16, No. 1, pp. 14-25

### JOURNAL PAPERS (Selected: More than 100 citations on "Google Scholar" - 2/2)

- 15. Jonker, J., Karapetrovic, S. (2004), "Systems Thinking for the Integration of Management Systems", *Business Process Management Journal*, Vol. 10, No. 6, pp. 608-615
- 16. Karapetrovic, S., Jonker, J. (2003), "Integration of Management Systems: Searching for a Recipe and Ingredients", *Total Quality Management*, Vol. 14, No. 4, pp. 451-459
- 17. Beckmerhagen, I.A., Berg, H.P., Karapetrovic, S., Willborn, W. (2003), "Integration of Management Systems: Focus on Safety in the Nuclear Industry", *International Journal of Quality and Reliability Management*, Vol. 20, No. 2, pp. 210-228
- 18. Karapetrovic, S. (2003), "Musings on Integrated Management Systems", *Measuring Business Excellence*, Vol. 7, No. 1, pp. 4-13
- 19. Karapetrovic, S. (2002), "Strategies for the Integration of Management Systems and Standards", *TQM Magazine*, Vol. 14, No. 1, pp. 61-67
- 20. Karapetrovic, S., Willborn, W. (2001), "Audit and Self-Assessment in Quality Management: Comparison and Compatibility", *Managerial Auditing Journal*, Vol. 16, No. 6, pp. 366-377
- 21. Karapetrovic, S., Willborn, W. (2000), "Generic Audit of Management Systems: Fundamentals", *Managerial Auditing Journal*, Vol. 15, No. 6, pp. 279-294
- 22. Karapetrovic, S., Willborn, W. (2000), "Quality Assurance and Effectiveness of Audit Systems", *International Journal of Quality and Reliability Management*, Vol. 17, No. 6, pp. 679-703
- 23. Karapetrovic, S., Rosenbloom, E.S. (1999), "A Quality Control Approach to Consistency Paradoxes in AHP", *European Journal of Operational Research*, Vol. 119, No. 3, pp. 704-718
- 24. Karapetrovic, S., Willborn, W. (1998), "The Systems View for Clarification of Quality Vocabulary", *Int. Journal of Quality and Reliability Management*, Vol. 15, No. 1, pp. 99-120
- 25. Karapetrovic, S., Willborn, W. (1998), "Integration of Quality and Environmental Management Systems", *TQM Magazine*, Vol. 10, No. 3, pp. 204-213

# **CITATIONS** (Example)

Google Scholar h-index 44 [January 15, 2021]

## **RESEARCH GRANTS (Selected)**

- "Augmentative Integration of Standardized Management Systems"
  Granting Agency: Natural Sciences & Engineering Research Council (NSERC)
  Grant Type / Term: Discovery Grant (Sole Investigator) / April 2015 March 2022
- "Integration of Augmentative Standardized Management Systems in Companies in Murcia" Granting Agency: Science & Technology Agency Murcia (Seneca Foundation)
   Grant Type / Term: Sabbatical Grant (Sole Investigator) / Jan. 2013 - June 2013

## **TEACHING AWARDS (Selected)**

- Faculty of Engineering Undergraduate Teaching Award University of Alberta Edmonton, Alberta Canada May 2007
- Industrial Engineering Students at Daltech Teaching Award Dalhousie University Halifax, Nova Scotia Canada May 2000

# **TEACHING OUTLINE**

- Taught 33 undergraduate courses / sections at three universities in Canada
- Taught more than 30 graduate courses / sections at three universities in Canada and Spain
- Selected courses developed (University of Alberta):
  - ENGM 612 Quality Assurance and Assessment Systems
  - ENGM 611 Design and Integration of Standardized Systems
  - ENGM 510 Quality Engineering and Management
- 4.7 / 5.0 median student evaluation over 59 courses / sections evaluated

## **GRADUATE STUDENT SUPERVISION**

Supervised or co-supervised over 50 graduate students (Ph.D., M.Sc. and M.Eng.)